

Raise the Bar Privacy Policy

Ugh. Privacy policies are so boring. But we had to have one. So, here it is.

PERSONAL INFO WE COLLECT

Visiting raisethebar.org.au or associated websites to Her Platform automatically allows us to collect info about your web browser, IP address, time zone and some cookies (yum?). Also, as you explore our awesome site we collect info about what products and pages you have a look at and what website or search led you to us (we must thank them for sending you to us!). This auto-collection of info is called "device information".

HOW IS DEVICE INFORMATION COLLECTED?

Cookies are data files and have a unique (and anonymous) identifier. If you want to know more or disable them, visit <http://www.allaboutcookies.org>. Log files are the things that collect your IP address, browser info, internet provided, referring/exit pages and date/time info. "Web beacons", "tags" and "pixels" electronically record info about how you browse our site.

When you make a purchase with us (or start to fill in your details) we collect your name, billing address, shipping address, payment info, email addresses and phone numbers. This is "order information".

HOW DO WE USE YOUR PERSONAL INFORMATION?

Personal info is a lazy term for device and order info. Order info is used for chatting with you about your order, processing payment, arranging shipping and screening for fraud. Device info helps prevent fraud (your IP address tells us) and make our site EVEN better (I know, hard to believe it could ever be better) through analytics.

SHARING YOUR PERSONAL INFORMATION

We share your personal information with third parties (ya know, like Shopify – they power our online store). Here's some info on Shopify – <https://www.shopify.com/legal/privacy>.

RAISE THE BAR

Google Analytics also uses your personal info; look here <https://www.google.com/intl/en/policies/privacy/>. GOOD NEWS: you can opt out here à <https://tools.google.com/dlpage/gaoptout>. Also, these personal info files can be shared to comply with the law such as subpoenas, search warrants to protect our rights.

YOUR RIGHTS

You can absolutely, without any dramas, ask us to correct, update or delete your personal info through hello@herplatform.org.au.

DATA RETENTION

When you place an order we will keep your order info unless you ask us to delete it.

CHANGES

We may update this policy if we need to keep up with for operational or legal changes. But don't worry – we will tell our site users if this ever happens!

CONTACT US

If you want more info, if you've got some questions or want to make a complaint (L) email us at hello@raisethebar.org.au or by mail: Raise the Bar
PO Box 726 Woodridge QLD 4114